

Delegation

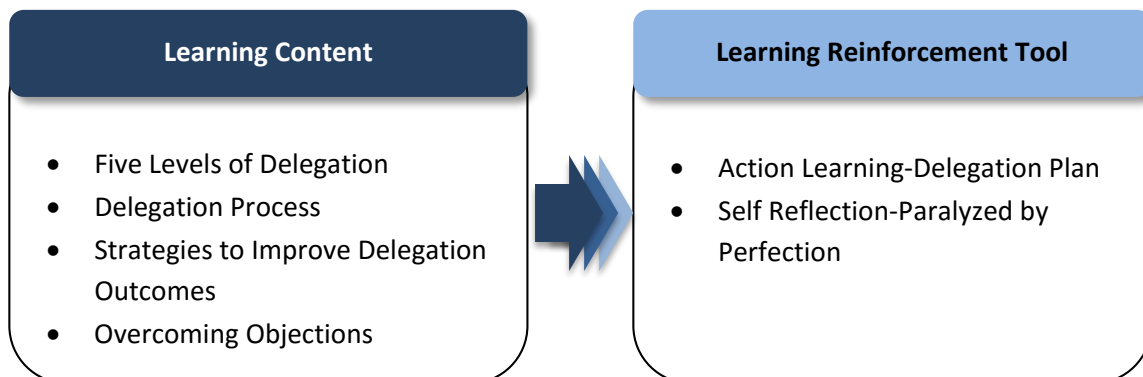
Supervisors are measured by the productivity of their team. Effective delegation is essential to supervision and management, but a difficult role for many to assume. The session helps participants understand the importance of delegation and supports the skill development required for effective delegation.

Participants learn to use tools and techniques to identify the what, when, who of delegation.

Program Outcomes

- Identify what and to whom to delegate
- Hold delegates accountable for outcomes
- Expect positive outcomes
- Confirm mutual understanding of the task, as well as expectations, milestones and resources

Learning Process



Program Length 4 Hours

Potential Applications

All or part of this course could be part of a solution to help organizations with the following objectives:

- When supervisors and managers are “too busy” to perform the tasks only they can perform
- As part of a larger program to build managerial skills